



## Summary of Significant Findings

The HRE International Student Survey was administered and completed the fourth week of April through StudentVoice. JD Ford, HRE Graduate Assistant, created and distributed memos encouraging all international students to participate in the survey. Laptops were made available at the Service Desk of The University Village and HRE staff members encouraged residents to take the survey as well as provided assistance. 78 residents completed the survey during a four-day period which is a response rate of about 55.7%. The HRE International Student Survey is the first of its kind to be administered in the Department of Housing and Residential Education. The HRE International Student Survey was made up of 19 questions and took approximately 2 to 3 minutes to complete.

Here are the results of the HRE International Student Survey for the 2007-2008 academic year.

- 84.62% gave a rating of very satisfied or satisfied in regards to **their overall stay in The University Village.**
- 70.51% gave an answer of “Yes” when asked if they would **recommend to their friends to stay at The University Village.** 28.21% gave an answer of “Maybe.”
- 83.33% gave an answer of “Yes when asked if they made **an American friend in The University Village.**
- 82.05% gave a rating of very satisfied or satisfied in regards to if **they felt comfortable approaching University Village staff members.** 12.82% who responded gave a neutral response to this question.
- When respondents were asked **who they approached first if they had a problem;** the top three answers were as follows: 39.74% responded JD Ford (Graduate Assistant), 35.90% responded My RA, and 15.38% responded Abbas Hill, Assistant Director.
- 61.54% gave a rating of very satisfied or satisfied in regards to **The University Village staff responds to my emails in a timely manner.** 28.21% of who responded gave a neutral response to this question.
- 73.08% gave a rating of very satisfied or satisfied in regards to **it is easy to schedule an appointment with The University Village staff.** 15.38% of who responded gave a neutral response to this question.
- 79.49% gave a rating of very satisfied or satisfied in regards to **The University Village staff is approachable and friendly.** 16.67% of who responded gave a neutral response to this question.
- 85.90% gave a rating of very satisfied or satisfied in regards to **The University staff is able to answer my questions.** 7.69% of who responded gave a neutral response to this question.
- 71.80% gave a rating of very satisfied or satisfied in regards to **The University Village staff and the educational programs have helped me to adapt to life here in the United States.** 24.36% of who responded gave a neutral response to this question.

- 80.77% gave a rating of very satisfied or satisfied in regards to **when I arrived at The University Village for the first time, the staff greeted me.** 15.38% of who responded gave a neutral response to this question.
- 78.10% gave a rating of very satisfied or satisfied in regards to **when checking into The University Village, the staff was organized and got me to my room in a timely manner.** 12.82% of who responded gave a neutral response to this question.
- 48.72% gave an answer of “Yes” when asked if they **attended one of the International Student Orientation Sessions at the beginning of Fall Semester.**
- 74.36% gave a rating of very satisfied or satisfied in regards to **I have made attempts to go to the programs that The University Village staff offer.** 19.23% of who responded gave a neutral response to this question.
- 39.74% gave an answer of “Yes” when asked if they **obtained employment while attending Purdue University Calumet.** 60.26% gave an answer of “No.”
- The following statements were provided in the **Comments Section** of the survey.
  - Everything is nice. They have great ideas for community building and respecting individuality.
  - Follow the rule of The University Village.
  - Good staff.
  - I like JD.
  - I love my stay in the UV.
  - I love the RAs here. They did a good job.
  - I think the UV is an excellent place to stay while going to PUC. Staff is helpful, and everything seems to work out just fine. Sometimes I felt bad about not knowing some of the rules, but after some time I adapted to it.
  - It’s fine.
  - It’s pleasure living experience here.
  - My stay in the dorm has been comfortable, but I had problems when I came to this country. I was told I had a space available but I had to stay outside for 8 days, because my room was not available in the dorms.
  - Thanks for your help.
  - The biggest problem is that during the quiet hours, sometimes people are not quiet.
  - The programs need to be more convenient to students.